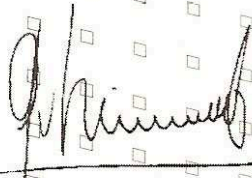


Foundation Certificate in IT-Service Management

presented to

Patrick van den Heuvel

Utrecht, 28 November 2006



J.P. van Nieuwstadt
CEO EXIN

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